



CLAIMS TPA MONITOR

Providing detailed analysis of the service performance of TPAs, allowing industry benchmarking and action to be taken to maintain/improve service.



Gracechurch.



Background

The Claims TPA Monitor raises the service bar by furnishing TPAs and others with the information to promote strengths and improve in areas where they may be underperforming against their competitors.

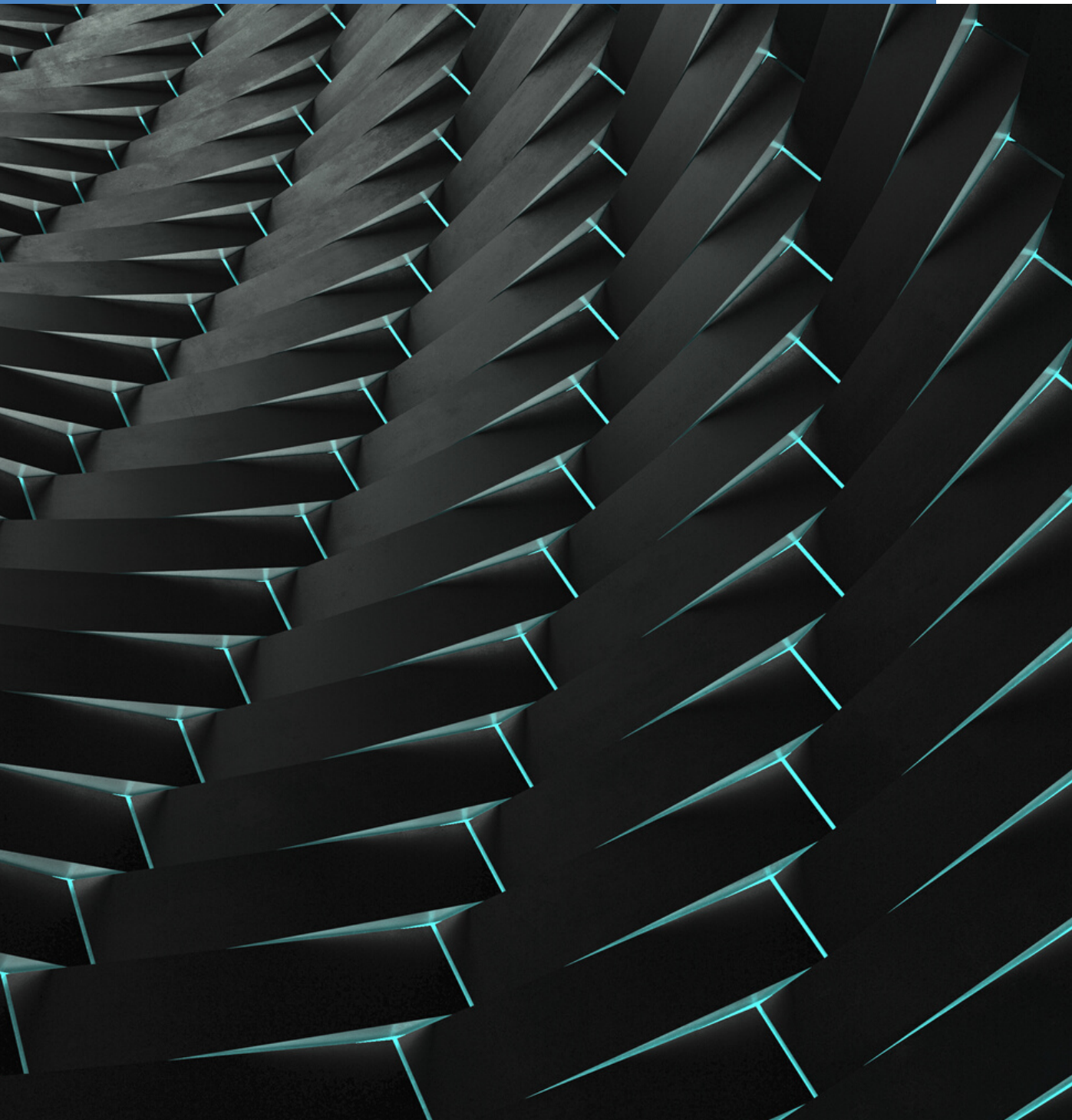


What's the purpose of the
Claims TPA Monitor?

**To diagnose the specific issues
affecting claims TPA service
performance and reputation.**

**Providing actionable, fact-based
recommendations on how to
improve service, build your claims
brand and promote your strengths.**

How does it work?



We conduct detailed interviews with a representative cross-section of senior claims specialists in the UK Regional Market who deal with Claims TPAs.

We then compile the results into various dashboards and offer in-person presentations where we discuss performance and issues emerging to help you and your team focus on the improvements that will make the greatest difference.



Why is it important to monitor TPA service?

With a wide range of providers offering a TPA service, positioning and performance are going to be the keys to success for Claims TPA's.

The outcomes of the report help to create efficiency, helping you to know where and when to apply resource to achieve objectives.

Interested?

Speak to a member of the Gracechurch team to discuss your requirements. We can tailor research and advisory packages that will get the measurable results you need.

Contact us



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